

Patient Participation Group

P.P.G.

Steppingstones Medical Practice.

GET TO KNOW YOUR DOCTOR

Doctor John

I qualified in 1995 in India. I then worked for a few years in hospital medicine completing further qualifications in General Medicine.

This gave me experience in managing a variety of chronic diseases including diabetes and rheumatology. I also did minor surgery.

Between 2003 and 2006 I completed my GP training and qualified as a GP at the end of 2006. I worked in various practices in Dudley until April 2011 when I joined Steppingstones.

I have settled well into my role here and enjoy my work immensely. I would like to thank all the staff and patients for making me feel so welcome.

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THE PATIENT PARTICIPATION GROUP:

- Helping Steppingstones to improving it's services
- Provide Information
- Explore the changing needs of the patients
- Designing new services or help keep existing ones
- Representing the Practice locally & Nationally when patients' voices are needed

IT'S FLU JAB TIME

Are you over 65years, have a chronic illness or pregnant then get a jab. The first clinic started on the 25 Sept 2012.

If you are not sure whether you should have the jab, give the surgery a ring and seek their advice.

Future Clinics Include:

9th October
16th October



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Stafford Street
Dudley
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The Patients
Participation Group

Working in partnership
with the Surgery for the
benefit of all.

**HOW ARE THE PPG SUPPORTING
STEPPINGSTONES**

On the 16th October members of the PPG will be in the surgery waiting room during the Flu clinic so they can introduce themselves to you and answering any questions you might have about the group.

On the 11th October the PPG Chairman will be attending a meeting of the PCT (Primary Care Trust). The reason for this meeting is to discuss the take-over of PCT by the CCG (Clinical Consortium Group) and our future involvement in the way local health issues are developed.

DNA

No doubt you have heard the term DNA, CSI, Jeremy Kyle on various TV shows. To the surgery it means Much more.

Did Not Attend

An appointment missed is money and resources down the drain. An appointment missed could have been made available to someone else. If you cannot make an appointment please let the surgery know.

Already this year some **680 patients** have failed to turn up for appointments. This is nearly **114 hours of working time** that could have been made available to other patients. Once again if you can't make your appointment give the surgery a ring.

Did you know that after ordering your prescription you can contact one of the local chemists who will collect and dispense the prescription from the surgery and have it ready for you.

Contact your local chemist for more information.

Visit us on

www.steppingstonesmedicalpractice.co.uk

